



**ADVANCED
CONCRETE
TECHNOLOGIES®**

WE ADD PROFITABILITY TO THE MIX.



PEACE-OF-MIND
PEAK PERFORMANCE
PROFITABILITY

EXTENDED SERVICE PROGRAM

>>Our turnkey mixing and batching solutions give you the highest quality product possible. Our P3 Peak Performance Program will help keep it that way.



ACT is dedicated to partnering with our customers. That's why we're proud to introduce P3, a comprehensive customer support solution that enhances operator and plant performance.

Do you constantly wish you could . . .

- A) get the most out of your plant investment?
- B) keep your plant personnel properly trained and motivated?
- C) make sure your equipment is properly maintained and serviced?

If the answer is yes, the P3 program is for you! P3 addresses these issues and more, saving you money and improving plant productivity, giving you more time to concentrate on other important aspects of your business.

With P3, you can enjoy true peace-of-mind knowing your plant is always running at peak performance so you'll always be making peak profits.

With P3 you and your plant operator(s) can take advantage of these benefits:

• Comprehensive annual training seminars* vital for plant operator proficiency

- Training seminars are led by experienced ACT professionals in our new state-of-the-art training center.
- Regularly scheduled 4-day Plant Training Program with a choice of two seminars: Preventive Maintenance and PCS Control Systems
- Attendees gain proficiency in advanced hands-on trouble-shooting and problem solving techniques, control system optimization, and advanced calibration techniques for all aspects of the plant (scales, moisture probes, capacity indicators, and more).
- These seminars are structured to support employers in developing well-trained people who are more motivated and work safer once they are empowered with necessary skills and knowledge. The result is a smoother running, more profitable plant.

• Access to secure P3 Members Only Web Site, complete with:

- Access to latest technical documentation
- "How to" Maintenance videos – instant refresher training with on-line web access
- On-line spare parts management program – to help keep plant spare parts inventory appropriately stocked
- Technical tips/frequently asked questions – take advantage of constantly updated technical resources, tips, and technical bulletins to help optimize your equipment
- Online remote troubleshooting for accurate diagnostics and fast problem solving



ACT is the American division of Wiggert+Co. & Würschum
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- **Round-the-clock phone support** – Our team of engineering and diagnostics support specialists can assist whenever a problem arises – large or small – via special dedicated phone line.
- **Quarterly courtesy calls** – Our technical experts call proactively to make sure your plant is running as efficiently as possible. This helps you schedule any required repair time to prevent major plant downtime.
- **PC Control Software updates** – new features are sent on disk automatically.

>> You can't afford not to try the peace-of-mind-protection of our P3 Program.

- If your plant stops producing because of operator error or poor maintenance, the cost to you can be anywhere from \$15,000 to over \$60,000/day in saleable product alone.
- If your plant is down because of inadequate maintenance, labor costs still keep on coming, not to mention overtime costs incurred to catch up on lost production.
- If your plant is running poorly, inconsistent and sub-standard quality product are just a matter of time, costing you tens of thousands of dollars in rework and patchwork, lost sales and who knows how much in damaged reputation.
- A poorly trained operator can hit your bottom line hard – through lost production, costly accidents, sub-standard product and extra re-work.

>>
Purchase a year of P3 protection and your plant will also receive a complimentary Performance Kit spare parts locker, complete with a free metric tool box.



The Performance Kit comes with a recommended spare parts list, customized for your plant, detailing all parts (purchased separately***) your plant should stock at all times.

This is a no-risk program you can cancel at any time. How can you lose? Sign up NOW by calling Hugh Scott at Advanced Concrete Technologies today at (603) 431-5661 or email hscott@concretebiz.com



"The training that ACT provided as part of the P3 program has really helped our operators improve efficiency, mix control, and concrete quality. The program is also very thorough from a preventative maintenance perspective, which is critical in preserving our investment in infrastructure and in delivering consistent, high quality products." – Tim Carden, Maintenance Manager, CXT

*Covers annual tuition for 1 operator training program (P3 certificate presented upon completion of mechanical and control sessions). Special corporate hotel rates available.

**Plans are billed annually or semi-annually, depending upon preference.

***Spare parts are not included in the Performance Kit, to be purchased separately.

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The cost of the most comprehensive protection in the industry is only:

\$280
per month**

P3 can mean the difference between consistent, uninterrupted production and a cost of up to \$60,000 per day in lost saleable product!

